A course aimed at giving an overview of Web 2.0 technologies including Twitter, Facebook, Flickr, Wikis, Blogs etc. has been devised by two members of the NUI Maynooth Library Staff. Using both online learning and YouTube movie clips, the course helps participants understand and engage with these global software packages 24/7 from anywhere in the world. One third of library staff have completed the course to date. The Bristol Online Survey tool (BOS) has been used to evaluate the learning. Technological advances along with participant feedback will inform future developments of eLearning for library staff training.

"To provide opportunities to acquire new skills to meet changing demands and promote a spirit of empowerment and responsibility"